

**time was taken to understand the problem. Honesty and integrity was evident and that is very much appreciated**

★★★★★ by SUZAN HASSAN on 2016-05-29

time was taken to understand the problem. Honesty and integrity was evident and that is very much appreciated

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good Work! Tires provided, mounted, balanced, aligned with no problems to me.**

★★★★★ by BILL BATTE on 2016-04-06

Good Work! Tires provided, mounted, balanced, aligned with no problems to me.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I feel like I received excellent service at Mr. Quick Tune. They did a wonderful job on my car. I felt like I was charged a fair price for the services they provided. I will go there from now on bc of their work ethic.**

★★★★★ by MILISSA SNOW on 2016-03-29

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**I was very pleased with Mr. Quick Tune. The service I received was excellent. I feel as though they did an excellent job on my car for a fair price.**

★★★★★ by MILISSA SNOW on 2016-03-29

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**Phil did everything he could to figure out our problem. The work was done expediently and was warranted. We had to return for resetting the computer, but otherwise I found this establishment to be honest. Phil explained what he did, showed me the used parts and was very thorough in explaining everything.**

★★★★★ by MARLENE WEBSTER on 2016-03-29

Phil did everything he could to figure out our problem. The work was done expediently and was warranted. We had to return for resetting the computer, but otherwise I found this establishment to be honest. Phil explained what he did, showed me the used parts and was very thorough in explaining everything.

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**Honest estimates, excellent knowledge, skilled workmanship, nice people!**

★☆☆☆☆ by EILEEN POSNER on 2016-03-07

Honest estimates, excellent knowledge, skilled workmanship, nice people!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Reliable ,timely service.

★★★★★ by MICHAEL CROCKETT on 2016-03-03

Reliable ,timely service.

NPS: 

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## Honest,professional and nice folks.

★★★★★ by Anon on 2016-03-02

Honest,professional and nice folks.

NPS: 

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## went the extra mile,to fix my vehicle problems!

★★★★★ by ANTONIO PERRY on 2016-02-25

went the extra mile,to fix my vehicle problems!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Had problem with two rear windows not working properly, either up or down. Both windows remained in the down position!! On inspection Phil said that no parts were needed, but both door panels would have to be removed and glass reattached at bottom of part and sealed. Excellent diagnosis, and work! While there had oil change, and coolant flush. Will be back again to see Phil at Mr Quick Tune**

★★★★★ by DON GRIMES on 2016-02-24

Had problem with two rear windows not working properly, either up or down. Both windows remained in the down position!! On inspection Phil said that no parts were needed, but both door panels would have to be removed and

glass reattached at bottom of part and sealed. Excellent diagnosis, and work! While there had oil change, and coolant flush. Will be back again to see Phil at Mr Quick Tune

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**Work is always professional and complete. I have used this business for several years and they always work to provide the best service possible.**

★★★★★ by SCOTT MOORE on 2016-02-22

Work is always professional and complete. I have used this business for several years and they always work to provide the best service possible.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**excellent work- very helpful**

★★★★★ by BOBBY ROBERTS on 2016-02-18

excellent work- very helpful

NPS: 

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**Absolutely amazing every visit.**

★★★★★ by CHANDRA WEBB on 2016-02-16

Absolutely amazing every visit.

NPS: 

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**It was great service and attention from Ms. Cheryl and Mr. Phil. I was just a little uphold about labor it took me by surprise since it was probably what they charge at a big store or dealer. Other than that I would recomend**

★★★★★ by JUAN GARCIA on 2016-02-13

It was great service and attention from Ms. Cheryl and Mr. Phil. I was just a little uphold about labor it took me by surprise since it was probably what they charge at a big store or dealer. Other than that I would recomend

NPS: 

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**They were great and I will definitely bring my car to Mr quick anytime I need repairs done**

★★★★★ by BRANDY SMITH on 2016-02-12

They were great and I will definitely bring my car to Mr quick anytime I need repairs done

NPS: N/A

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**Satisfied customer**

★★★★★ by JOHN WILSON on 2016-02-05

Satisfied customer

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They explain the problems and don't try to sell me things I don't need. Honest and sincere, a welcome change from other places.**

★★★★★ by Anon on 2016-02-04

They explain the problems and don't try to sell me things I don't need. Honest and sincere, a welcome change from other places.

NPS: 

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**Mr. Quick Tune has always been the most dependable and helpful auto service of any I have ever used in the past. You can get an honest and knowledgeable resolution to any auto problem that you have and a crew that you can depend on to do a good job. They go all out to earn your business and keep your auto running at peak performance for years to come.**

★★★★★ by JIM PHILLIPS on 2016-02-03

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**As far as I can tell, they fixed the car. It hasn't blown up yet so I'm happy.**

★★★★★ by TIMOTHY EICHHORST on 2016-01-31

As far as I can tell, they fixed the car. It hasn't blown up yet so I'm happy.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always great service. Always honest!**

★★★★★ by CHRIS SHIVERS on 2016-01-28

Always great service. Always honest!

NPS: 

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### Excellent workmanship.

★★★★★ by SHERRY GIBBS on 2016-01-22

Excellent workmanship.

NPS: 

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### Reiable Service

★★★★★ by MICHAEL CROCKETT on 2016-01-16

Reiable Service

NPS: 

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**Always great service. Friendly knowledgeable team at that location. I feel I can trust what they tell me and honesty counts for alot in the car repair business!**

★★★★★ by SCOTT MOORE on 2016-01-11

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NPS: 

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**My experience with Mr. Quick Tune was and always is a very good one. They do very good work and strive to please their**

**customers with any problems that they might have. I recommend them to anyone for help from a simple oil change to more complicated repair or maintenance need.**

★★★★★ by JIM PHILLIPS on 2016-01-06

My experience with Mr. Quick Tune was and always is a very good one. They do very good work and strive to please their customers with any problems that they might have. I recommend them to anyone for help from a simple oil change to more complicated repair or maintenance need.

NPS: 

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**Very good and professional.**

★★★★★ by TERRY BUFORD on 2016-01-01

Very good and professional.

NPS: 

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**My saturn Vue 2006 has air conditioning issues. This time a slow leak in a condenser. Was advised to have a replacement, but not until summer. Freon was added to the AC and checked out, was shown where the condenser leak was located.and sent on my way. I am sure another shop would instantly have me replace the condenser with out Mr. Quick Tune advised in regards to the warranty on the work and condenser and a winter time replacement versus a summer time replacement.**

★★★★★ by ROBERT DUNCAN on 2015-12-24

My saturn Vue 2006 has air conditioning issues. This time a slow leak in a condenser. Was advised to have a replacement, but not until summer. Freon was added to the AC and checked out, was shown where the condenser leak was located.and sent on my way. I am sure another shop would instantly have me replace the condenser with out Mr. Quick Tune advised in regards to the warranty on the work and condenser and a winter time replacement versus a summer time replacement.

NPS: 

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**I appreciate the patience and understanding from Phil. I also like the profess**

★★★★★ by JANICE MULLINS on 2015-12-03

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NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Phil went out of his way, staying late to ensure that my car would be ready on time for an out of town trip! He devised his own solution for the issue ans saved me much money in the process. He is knowledgeable, honest and clearly explains everything, A rarity in the mechanic field, this place is a treasure!**

★★★★★ by BARUCH HARRIS on 2015-12-01

Phil went out of his way, staying late to ensure that my car would be ready on time for an out of town trip! He devised his own solution for the issue ans saved me much money in the process. He is knowledgeable, honest and clearly explains everything, A rarity in the mechanic field, this place is a treasure!

NPS: 

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**Just returned from trip up north. Had a good trip. Vehicle needed some work done and to be checked out before i made the trip. New tie rod and alignment needed and the rest of the vehicle checked out fine. Vehicle turned over 160,000 miles on this trip. I hope to get more miles out of my vehicle and with Phil, Cheyl, and William's help, i am sure i will. Good people that do good quality work. Keep it up.**

★★★★★ by Anon on 2015-11-05

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### Great service

★★★★★ by ROGER IRVIN on 2015-10-31

Great service

NPS: N/A

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**Servicer was very vague. Not friendly. The first time I went there some months ago, I had another servicer and he was very friendly and explained everything to me. I enjoyed the visit, which brought me back there. This visit was totally the opposite. Not sure if this was the same man, butaybe he was just having a bad morning. I was not very comfortable.**

★★★★★ by ELOISE LEWIS on 2015-10-23

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### Quick Friendly Service

★★★★★ by Anon on 2015-10-19

Quick Friendly Service

NPS: 

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**All work done was excellent.**

★☆☆☆☆ by MIKE WALSH on 2015-10-13

All work done was excellent.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I stopped in this week for a tune up on my car without an appointment - they were great and was able to help me right then - everything was taken care of and I was in and out - I will definitely be back for all my service needs**

★★★★★ by DANIEL FORREST on 2015-10-08

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NPS: 

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**Great, friendly service. They diagnosed multiple problems, were communicative and went the extra mile to save me money. HONEST!**

★★★★★ by CHRIS SHIVERS on 2015-10-07

Great, friendly service. They diagnosed multiple problems, were communicative and went the extra mile to save me money. HONEST!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent Service and always Friendly. Work was done when promised. Thanks.**

★★★★★ by DAVID BARCZAK on 2015-10-06

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NPS: 

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**Phil and Cheryl were accommodating, helpful, quick, thorough, and professional. We would not take our cars anywhere else!**

★★★★★ by STEVE KATZ on 2015-10-04

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**I was treated so poorly,like an object. The prepaid oil change wasn't a prepaid after all. It would have been ok if I was told the extra cost before hand.**

★☆☆☆☆ by Anon on 2015-10-03

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**Excellent service**

★★★★★ by MARK SLEZAK on 2015-09-20

Excellent service

NPS: 

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**Message to all the reviews about this company are true fast friendly and Affordable service. I will definitely be back.**

★★★★★ by JOMYRA GREEN on 2015-09-18

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**Service as good as ever. Got both cars back by Thursday and both seem to be in fine shape. Thanks for the excellent service and repairs.**

★★★★★ by MEL KATZ on 2015-09-08

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**They are awesome. Used them for last ten years. William and Phil are great! No BS and same questions of work that you the at a Dealer. Trust me I am on disability and VERY picky about money I spend.. They will evaluate the issue and tell you the amount of the repair. Don't let the name fool you, yea there quick but the repair will be done right! And back by a warranty. Look call Cheryl and schedule an appointment or drive to the shop. Chance is that they may be able to get the repair done that day. Courteous, professional, ASE certified & registered**

## **with the BBB. What more is to be expected? Have a Blessed Day. JP**

★★★★★ by JASON PHILLIPS on 2015-09-02

They are awesome. Used them for last ten years. William and Phil are great! No BS and same questions of work that you the at a Dealer. Trust me I am on disability and VERY picky about money I spend.. They will evaluate the issue and tell you the amount of the repair. Don't let the name fool you, yea there quick but the repair will be done right! And back by a warranty. Look call Cheryl and schedule an appointment or drive to the shop. Chance is that they may be able to get the repair done that day. Courteous, professional, ASE certified & registered with the BBB. What more is to be expected? Have a Blessed Day. JP

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**As a gift to my mother, I purchased a voucher that Mr. Quick Tune had on a website. I had read other reviews and felt comfortable in taking her car there. I was not disappointed. She was promptly waited on and they were thorough in what they did. My mother, always cautious about having her car checked, had no problems with the service. She was told what was wrong and what was right with the car and not pressured into having anything done.**

★★★★★ by Anon on 2015-09-02

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**After my late son-in-law told me about mr. Quick tune and Phil and Chryl about 10 years ago I have taken our two cars to them and sent many people to them! I know we can depend on them for great service and reasonable charges! Thanks guys and continue the good work.**

★★★★★ by MYRA ALPERIN on 2015-08-05

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**Excellent service. Friendly staff. Will use again. Honest and reliable.**

★★★★★ by DEBOROH HOLLOWELL on 2015-07-18

Excellent service. Friendly staff. Will use again. Honest and reliable.

NPS: 

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**Recieved an honest quote about my Ford ESCAPE. I was very pleased with the staff. They were friendly and knowledgable. Very pleased with how my Escape drives.**

★★★★★ by JIMMY DAVIS on 2015-07-16

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**very professional.**

★★★★★ by GARY CONWAY on 2015-07-09

very professional.

NPS: 

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**Quick, professional service!**

★★★★★ by JEREMY WHITTEN on 2015-07-09

Quick, professional service!

NPS: 

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**I Was Extremely Pleased With My Recent Repair, And I Will Definitely Return.**

★★★★★ by WILLIAM HAYS on 2015-07-08

I Was Extremely Pleased With My Recent Repair, And I Will Definitely Return.

NPS: 

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**I am always pleased with Mr. Quick Tune on Stage Rd. in Bartlett, TN. They provide the expert and honest service that I am looking for in keeping my auto in top condition for years to come. They provide the personal attention to their customers needs that keeps me coming back for all my auto service needs.**

★★★★★ by JIM PHILLIPS on 2015-07-08

I am always pleased with Mr. Quick Tune on Stage Rd. in Bartlett, TN. They provide the expert and honest service that I am looking for in keeping my

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**My experience was a great one I definitely would recommend this place to anyone**

★★★★★ by ASHLEY BURCLETTE on 2015-06-24

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**Phil and his employees which I have used William are awesome. Don't tell you nothing but what is the issue with your automobile and don't mess around. They're always polite and curtious. Cheryl the office manager is very much involved to and together is what makes Mr. Quick Tune a greatly appreciated business to the community. -J.Phillips**

★★★★★ by JASON PHILLIPS on 2015-06-21

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**I visited Mr. Quick Tune for routine maintenance and an oil change. They were able to tell me some things that needed my attention concerning my vehicle. I went back later the same day**

**to have them repair some of those issues. The staff is very friendly and courteous, and the work done was timely. I will be visiting them again to let them perform the other repairs, and I would definitely recommend them to others!**

★★★★★ by WHITNEY KIMBLE on 2015-06-13

I visited Mr. Quick Tune for routine maintenance and an oil change. They were able to tell me some things that needed my attention concerning my vehicle. I went back later the same day to have them repair some of those issues. The staff is very friendly and courteous, and the work done was timely. I will be visiting them again to let them perform the other repairs, and I would definitely recommend them to others!

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**Polite, knowledgeable and efficient**

★★★★★ by JANE TRUSLAY on 2015-06-12

Polite, knowledgeable and efficient

NPS: 

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**I am pleased with their service. I trust them to be honest.**

★★★★★ by TERRY BUFORD on 2015-06-11

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NPS: 

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**Wonderful service!**

★★★★★ by Anon on 2015-05-27

Wonderful service!

NPS: 

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**I received personal service when I had my car serviced at Mr. Quick Tune this week. This was my second appointment at their shop.I will recommend Mr. Quick Tune to my friends.**

★★★★★ by YVONNE MEYERS on 2015-05-18

I received personal service when I had my car serviced at Mr. Quick Tune this week. This was my second appointment at their shop.I will recommend Mr. Quick Tune to my friends.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very friendly service. Always get good advice on what is needed to keep my older model car running well.**

★★★★★ by DAVID BARCZAK on 2015-05-08

Very friendly service. Always get good advice on what is needed to keep my older model car running well.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I'm extremely happy to have found Mr.Quick Lube on Angie's List. Their service is fast and efficient and fair priced. The staff is helpful and accommodating. It is nice to see a Family owned business focusing on the the individual, not like commercial businesses only interested in the dollar.**

★★★★★ by ERIN SNIDER on 2015-04-30

I'm extremely happy to have found Mr.Quick Lube on Angie's List. Their service is fast and efficient and fair priced. The staff is helpful and accommodating. It is nice to see a Family owned business focusing on the the individual, not like commercial businesses only interested in the dollar.

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**I had expected an extremely expensive problem, and Ralph provided a reasonable, although still expensive - given the expected problem- estimate should that turn out to be the actual problem. However, he checked more closely and determined that the fix was something else entirely, and the repair would be about a third of what we expected initially. Cheryl in the office is also probably also one of the most sensible and friendliest people I've met in years! When it was all said and done, the repair was extremely quick to make. Phil ended up pointing out another repair that is needed on my vehicle, but did so very reluctantly as he does not try to look for more problems in general nor try to get more business that way. However, the other problem he noticed is a safety issue, and happens to be a repair that I've planned to have made already. He spent another good 20 minutes researching parts for that repair and providing an estimate on that one, but at no time pressured me in any way. I had been told that Mr.Quick does not do any work other than what the customer needs done, and I believe it. I will be trusting Phil and Cheryl at Mr.Quick for all my car repairs from here on out. Their integrity is beyond reproach, and I believe with all my heart in their dedication to providing ethical quality service, which is something hardly seen nowadays. I'm grateful to have found them.**

★★★★★ by KATHLEEN TERRELL on 2015-04-22

I had expected an extremely expensive problem, and Ralph provided a reasonable, although still expensive - given the expected problem- estimate should that turn out to be the actual problem. However, he checked more closely and determined that the fix was something else entirely, and the repair would be about a third of what we expected initially. Cheryl in the office is also probably also one of the most sensible and friendliest people I've met in years! When it was all said and done, the repair was extremely quick to make. Phil ended up pointing out another repair that is needed on my vehicle, but did so very reluctantly as he does not try to look for more problems in general nor try to get more business that way. However, the other problem he noticed is a safety issue, and happens to be a repair that

I've planned to have made already. He spent another good 20 minutes researching parts for that repair and providing an estimate on that one, but at no time pressured me in any way. I had been told that Mr.Quick does not do any work other than what the customer needs done, and I believe it. I will be trusting Phil and Cheryl at Mr.Quick for all my car repairs from here on out. Their integrity is beyond reproach, and I believe with all my heart in their dedication to providing ethical quality service, which is something hardly seen nowadays. I'm grateful to have found them.

NPS: 

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**On my trip now with my vehicle to Nashville, TN. I am thankful to the whole crew at Mr. Quick Tune for quality work and being genuine. Thanks for everything.**

★★★★★ by JAMES GRANDSTAFF on 2015-04-17

On my trip now with my vehicle to Nashville, TN. I am thankful to the whole crew at Mr. Quick Tune for quality work and being genuine. Thanks for everything.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been using Mr. Quick Tune for my auto repairs for a number of years now. I'm a mechanical engineer and a hobby 'gear-head', it helps to know what they are talking about when discussing repairs. Over the years, I have encountered some not so "above-board" mechanics. It is very difficult to find a good mechanic that you feel like you can trust. I believe they have always been honest and straight-forward with me which, is why I continue to take my vehicles there for repairs when I don't have time, proper equipment or enough experience to handle it myself. Typically, I don't trust anyone (most especially quick lube shops) to change my oil but, I would let Mr. Quick Tune do it if I'm in a pinch and don't have time. Not the least expensive but, they are experienced, certified and reasonable... infinitely much better than going to a dealership for repairs!!!**

★★★★★ by Anon on 2015-04-15

I have been using Mr. Quick Tune for my auto repairs for a number of years now. I'm a mechanical engineer and a hobby 'gear-head', it helps to know what they are talking about when discussing repairs. Over the years, I have encountered some not so "above-board" mechanics. It is very difficult to find a good mechanic that you feel like you can trust. I believe they have always been honest and straight-forward with me which, is why I continue to take my vehicles there for repairs when I don't have time, proper equipment or enough experience to handle it myself. Typically, I don't trust anyone (most especially quick lube shops) to change my oil but, I would let Mr. Quick Tune do it if I'm in a pinch and don't have time. Not the least expensive but, they are experienced, certified and reasonable... infinitely much better than going to a dealership for repairs!!!

NPS: 

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**Walked right in,told the guy my problem and had it fixed right away.good service overall.**

★★★★★ by Anon on 2015-04-03

Walked right in,told the guy my problem and had it fixed right away.good service overall.

NPS: 

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**Mr. Quick Tune does trustworthy repair at a fair price. The owners actually care about the customer & providing quality auto work.**

★★★★★ by JULIE BRIDGER on 2015-03-25

Mr. Quick Tune does trustworthy repair at a fair price. The owners actually care about the customer & providing quality auto work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very pleased with their work and customer service.**

★★★★★ by TERRY BUFORD on 2015-03-17

Very pleased with their work and customer service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Good people that do good work. They demonstrate a genuine concern to get the vehicle right for the customer.**

★★★★★ by JAMES GRANDSTAFF on 2015-03-12

Good people that do good work. They demonstrate a genuine concern to get the vehicle right for the customer.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service and seem to take a true interest in their customers. 1st place I would go with auto problems.**

★★★★★ by JAMES GRANDSTAFF on 2015-02-26

Great service and seem to take a true interest in their customers. 1st place I would go with auto problems.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have used Mr Quick Tune on several occasions and have always experienced friendly and professional service. I drive out of my way to use them and it is worth it.**

★★★★★ by GLEN JORDAN on 2015-02-26

I have used Mr Quick Tune on several occasions and have always experienced friendly and professional service. I drive out of my way to use them and it is worth it.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Customer friendly. Expedient service. Good advice. No unnecessary repairs or service recommended. Job well done.**

★★★★★ by Anon on 2015-02-19

Customer friendly. Expedient service. Good advice. No unnecessary repairs or service recommended. Job well done.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I've just relocated to Bartlett and the first thing my family and I looked for is a good MD, a good DDS and most importantly a great Automotive Technician that's reasonable. The team at Mr. Quick Tune is our pick. I would recommend them to anyone that is looking for an honest company. Very Satisfied Customer**

★★★★★ by DALE ZIMMERMAN on 2015-02-06

I've just relocated to Bartlett and the first thing my family and I looked for is a good MD, a good DDS and most importantly a great Automotive Technician that's reasonable. The team at Mr. Quick Tune is our pick. I would recommend them to anyone that is looking for an honest company. Very Satisfied Customer

NPS: 

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**I was new to the area and attended services on Christmas Day at St. Ann Church in Bartlett, TN. There was an advertisement for Mr. Quik Tune in the weekly bulletin, which asked the parishioners to patronize the merchants who were listed. I was in dire need of an honest company to work on my car. I had gone to Express Oil Change the previous week and I was traumatized by the experience. I went in and asked ONLY for an**

**oil change which my car needed. I had driven from Ohio and I was way overdue for an Oil Change and tire rotation. I was unfamiliar with the area so stopped at the first location I saw, before even finding a hotel to stay at. That was a HUGE mistake. They tried to talk me into numerous services that I was unsure that I even needed. I was tired from my travels and all I wanted was an oil change and tire rotation. I really thought they were trying to take advantage of me because I was a female traveling alone. I had to get quite assertive with them and tell them what I wanted. I was not very polite by that point. Then they charged an exorbitant amount in my estimation of \$45. They did not even do the tire rotation. Needless to say I vowed NEVER to return to any Express Oil Change in the future. When I finally was able to find (which was down the street from St. Ann's on Stage Rd) and get to Mr. Quik Tune my experience was wonderful. Phil the owner took the time to look at my auto and answer my questions. I had been told that my belts were faulty, and Express Oil quoted me an exorbitant amount. Phil explained his method of doing business and I was hooked. I trusted him with doing the work on my car! I decided after exploring the area that I would stay in Memphis, TN. I moved into an apartment on January 22nd. I will be a loyal customer of Mr. Quik Tune and highly recommend it. They are honest and ethical and don't try to sell unneeded or unwanted services! Amen**

★★★★★ by ROSEMARY DILULLO-NORMAN on 2015-02-05

I was new to the area and attended services on Christmas Day at St. Ann Church in Bartlett, TN. There was an advertisement for Mr. Quik Tune in the weekly bulletin, which asked the parishioners to patronize the merchants who were listed. I was in dire need of an honest company to work on my car. I had gone to Express Oil Change the previous week and I was traumatized by the experience. I went in and asked ONLY for an oil change which my car needed. I had driven from Ohio and I was way overdue for an Oil Change and tire rotation. I was unfamiliar with the area so stopped at the first location I saw, before even finding a hotel to stay at. That was a HUGE mistake. They tried to talk me into numerous services that I was unsure that I even needed. I was tired from my travels and all I wanted was an oil change and tire rotation. I really thought they were trying to take advantage of me because I was a female traveling alone. I had to get quite assertive with them and tell them what I wanted. I was not very polite by that point.

Then they charged an exorbitant amount in my estimation of \$45. They did not even do the tire rotation. Needless to say I vowed NEVER to return to any Express Oil Change in the future. When I finally was able to find (which was down the street from St. Ann's on Stage Rd) and get to Mr. Quik Tune my experience was wonderful. Phil the owner took the time to look at my auto and answer my questions. I had been told that my belts were faulty, and Express Oil quoted me an exorbitant amount. Phil explained his method of doing business and I was hooked. I trusted him with doing the work on my car! I decided after exploring the area that I would stay in Memphis, TN. I moved into an apartment on January 22nd. I will be a loyal customer of Mr. Quik Tune and highly recommend it. They are honest and ethical and don't try to sell unneeded or unwanted services! Amen

NPS: 

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**I was very, very pleased with the service. This is MY NEW PLACE FOR OIL CHANGES! Will never EVER go back to Jiffy Lube!**

★★★★★ by ELOISE LEWIS on 2015-01-31

I was very, very pleased with the service. This is MY NEW PLACE FOR OIL CHANGES! Will never EVER go back to Jiffy Lube!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**They are always wonderful and I will continue to take my car to them. I trust them completely.**

★★★★★ by SHIRLEY COOK on 2014-12-05

They are always wonderful and I will continue to take my car to them. I trust them completely.

NPS: N/A

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**Thanks Very Much**

★★★★★ by FRANK WHITE on 2014-12-02

Thanks Very Much

**NPS: N/A**

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**Superior and trustworthy service!**

★★★★★ by JACKIE BUTLER on 2014-12-02

Superior and trustworthy service!

**NPS: N/A**

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**Always great and friendly service.**

★★★★★ by PAUL IRELAND on 2014-11-21

Always great and friendly service.

**NPS: N/A**

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**very customer friendly and delivers excellent service in a timely manner**

★★★★★ by YVONNE MEYERS on 2014-11-17

very customer friendly and delivers excellent service in a timely manner

**NPS: N/A**

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**I was happy with how they took care of my car and kept me informed about every issue and checked to see if it was ok to proceed before doing any work I would deffinantly go back to do business again!!!**

★★★★★ by SHENIKA BROWN on 2014-11-09

I was happy with how they took care of my car and kept me informed about every issue and checked to see if it was ok to proceed before doing any work I would deffinantly go back to do business again!!!

**NPS: N/A**

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**Good, quick service... thanks**

★★★★★ by DARRELL DEES on 2014-11-07

Good, quick service... thanks

**NPS: N/A**

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**I was so amazed that you were able to get our car in, diagnose the problem and get it completed all in one afternoon. We were very pleased with the service and the work.**

★★★★★ by JAN STRONG on 2014-10-31

I was so amazed that you were able to get our car in, diagnose the problem and get it completed all in one afternoon. We were very pleased with the service and the work.

**NPS: N/A**

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**I feel that I get honest service and great care for maintenance.**

★★★★★ by DEANNE HARDY on 2014-10-29

I feel that I get honest service and great care for maintenance.

**NPS: N/A**

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**Great customer service. Fast and knowledgeable workers. Highly recommend these folks. They go beyond to do a good job.**

★★★★★ by MARGARET SMITH on 2014-10-25

Great customer service. Fast and knowledgeable workers. Highly recommend these folks. They go beyond to do a good job.

**NPS: N/A**

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**I always feel confident in Mr Quick Tune as an aging person with an aging car I do not want to take my car anywhere else thank-you Phil, William & Cheryl**

★★★★★ by JEAN GRIFFIN on 2014-10-17

I always feel confident in Mr Quick Tune as an aging person with an aging car I do not want to take my car anywhere else thank-you Phil, William & Cheryl

**NPS: N/A**

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**Good service, no nonsense. I would recommend this shop to a friend.**

★★★★★ by TIMOTHY LYONS on 2014-10-14

Good service, no nonsense. I would recommend this shop to a friend.

**NPS: N/A**

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## **Had to comeback second time**

★★★★☆ by Anon on 2014-10-12

Had to comeback second time

**NPS: N/A**

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**They always accommodate us in any car repair we need and they always sincerely thank us each time we choose them to take care of all our car needs. Great and very professional people!**

★★★★★ by Anon on 2014-10-05

They always accommodate us in any car repair we need and they always sincerely thank us each time we choose them to take care of all our car needs. Great and very professional people!

**NPS: N/A**

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**Satisfied, work was completed on the same day my car was scheduled for the hvac work and repairs. Price competitive**

★★★★★ by ROBERT DUNCAN on 2014-10-04

Satisfied, work was completed on the same day my car was scheduled for the hvac work and repairs. Price competitive

**NPS: N/A**

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**I had my sons jeep towed here late Sunday evening and, as always, he was able to figure out what was wrong and fix it .We picked it up Monday afternoon. Very dependable and honest :)**

★★★★★ by SARAH AYOTTE on 2014-09-28

I had my sons jeep towed here late Sunday evening and, as always, he was able to figure out what was wrong and fix it .We picked it up Monday afternoon. Very dependable and honest :)

**NPS: N/A**

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**Keep up the good work!**

★★★★★ by Anon on 2014-09-23

Keep up the good work!

**NPS: N/A**

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**The service was great, and honest, trustworthy would I recommend you bet i would.**

★★★★★ by GLORIA CLARKS on 2014-09-20

The service was great, and honest, trustworthy would I recommend you bet i would.

**NPS: N/A**

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**Always friendly, service is excellent, and well done.**

★★★★★ by JOAN HOWERTON on 2014-09-05

Always friendly, service is excellent, and well done.

**NPS: N/A**

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**Great Service. Straight Forward. They handle all makes and models equally well. Stand by their work. Recommend to anyone to use thier service.**

★★★★★ by JEFF & KIM BRERETON on 2014-09-03

Great Service. Straight Forward. They handle all makes and models equally well. Stand by their work. Recommend to anyone to use thier service.

NPS: N/A

---

**Great customer service at the front desk. The gentleman who worked on my car was friendly and courteous. Wait time was great for a walk in (no appointment). Will come back.**

★★★★★ by MARGARET SMITH on 2014-08-09

Great customer service at the front desk. The gentleman who worked on my car was friendly and courteous. Wait time was great for a walk in (no appointment). Will come back.

NPS: N/A

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**Always excellence!!!!**

★★★★★ by SHIRLEY COOK on 2014-08-07

Always excellence!!!!

NPS: N/A

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**The service was excellent! The work was excellent!! And even though this was my first time at Mr. Quick Tune I know I can trust your work and your advice! And the prices were reasonable. And I absolutely love the follow emails!! You have a customer for life!!**

★★★★★ by DAMONIC DAVIS on 2014-08-01

The service was excellent! The work was excellent!! And even though this was my first time at Mr. Quick Tune I know I can trust your work and your advice! And the prices were reasonable. And I absolutely love the follow emails!! You have a customer for life!!

**NPS: N/A**

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**I am always very pleased with the service I receive at my Mr. Quick Tune. They are very helpful and always willing to share their knowledge and experience with their customers to get the best service and life out of their vehicle. They also do their best to schedule any work to be done at your convenience.**

★★★★★ by JIM PHILLIPS on 2014-08-01

I am always very pleased with the service I receive at my Mr. Quick Tune. They are very helpful and always willing to share their knowledge and experience with their customers to get the best service and life out of their vehicle. They also do their best to schedule any work to be done at your convenience.

**NPS: N/A**

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**Everyone was very pleasant to deal with. Cheryl tried so hard to find us a rental car so that we could home. An employee William took us home and we greatly appreciated it. My car was taken of and I was able to get back on Monday. Thank you so much.**

★★★★★ by PAM TANKERSLEY on 2014-07-28

Everyone was very pleasant to deal with. Cheryl tried so hard to find us a rental car so that we could home. An employee William took us home and we greatly appreciated it. My car was taken of and I was able to get back on Monday. Thank you so much.

**NPS: N/A**

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**I only take my car to Mr Quick Tune, I trust them, they are always fair and honest. Thank-you jmg**

★★★★★ by JEAN GRIFFIN on 2014-07-26

I only take my car to Mr Quick Tune, I trust them, they are always fair and honest. Thank-you jmg

**NPS: N/A**

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**I only take my car to Mr Quick Tune, I trust them, they are always fair and honest. Thank-you jmg**

★★★★★ by JEAN GRIFFIN on 2014-07-26

I only take my car to Mr Quick Tune, I trust them, they are always fair and honest. Thank-you jmg

**NPS: N/A**

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**MY FORD F 150 IS RUNNING GREAT, NO MORE STALLING THANKS SO MUCH.**

★★★★★ by MARI & STEVE ALLISON on 2014-07-26

MY FORD F 150 IS RUNNING GREAT, NO MORE STALLING THANKS SO MUCH.

**NPS: N/A**

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**looks good so far. Still worried. but hopeful you hit the nail on the head. Thankful so far.**

★★★★★ by MANNY KARKOWSKY on 2014-07-19

looks good so far. Still worried. but hopeful you hit the nail on the head.  
Thankful so far.

**NPS: N/A**

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**Very friendly, very professional staff, honestly one of the best shops around they have saved me so much money by being honest and doing great work**

★★★★★ by CANDY FRANKLIN on 2014-07-04

Very friendly, very professional staff, honestly one of the best shops around they have saved me so much money by being honest and doing great work

**NPS: N/A**

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**Thank you for courteous, prompt and friendly service.**

★★★★★ by JANICE SNOWBERGER on 2014-07-04

Thank you for courteous, prompt and friendly service.

**NPS: N/A**

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**Mr. Quick Tune are the most honest people I've ever met. I took my car to the Nissan dealership for an oil change and they told me I needed my rear brakes done. Well I couldn't afford to have them done there so I took my car to Mr. Quick tune because they were cheaper. The owner personally called me and told me he couldn't take my money because there was nothing wrong with my brakes. They have gained a customer for life!!! I would recommend them to everyone....WONDERFUL & HONEST PEOPLE!!!**

★★★★★ by LASHAUNTA PARHAM on 2014-05-30

Mr. Quick Tune are the most honest people I've ever met. I took my car to the Nissan dealership for an oil change and they told me I needed my rear brakes done. Well I couldn't afford to have them done there so I took my car to Mr. Quick tune because they were cheaper. The owner personally called me and told me he couldn't take my money because there was nothing wrong with my brakes. They have gained a customer for life!!! I would recommend them to everyone....WONDERFUL & HONEST PEOPLE!!!

**NPS: N/A**

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### **Thoroughly explained what was needed, prioritizing the issues and providing estimates without pressure**

★★★★★ by ANN GAMBLE on 2014-05-24

Thoroughly explained what was needed, prioritizing the issues and providing estimates without pressure

**NPS: N/A**

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### **They are great people and very good service**

★★★★★ by PATRICIA HERNANDEZ on 2014-05-23

They are great people and very good service

**NPS: N/A**

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### **Always professional, friendly and get the repairs completed in a timely manner. Thank you!!!!**

★★★★★ by MICKEY FORTE on 2014-05-23

Always professional, friendly and get the repairs completed in a timely manner. Thank you!!!!

**NPS: N/A**

---

**Very persistent to properly diagnose issue. Backs repairs with 100% customer satisfaction.**

★★★★★ by MAX & CRYSTAL REYMER on 2014-05-19

Very persistent to properly diagnose issue. Backs repairs with 100% customer satisfaction.

**NPS: N/A**

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**I always get fast friendly service. It is very important to me that I have someone I can trust to service my van since I am not much of a car person**

★★★★★ by PAUL IRELAND on 2014-05-12

I always get fast friendly service. It is very important to me that I have someone I can trust to service my van since I am not much of a car person

**NPS: N/A**

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**Always a quick & solid fix! Thank you!!**

★★★★★ by LAUREN FORTE on 2014-04-25

Always a quick & solid fix! Thank you!!

**NPS: N/A**

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**I thought I asked for tire rotation, but did not see that on bill. I will come again.**

★★★★★ by CAROL HESCH on 2014-04-18

I thought I asked for tire rotation, but did not see that on bill. I will come again.

**NPS: N/A**

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**Excellent job. Quick and friendly staff. And loved the dogs**

★★★★★ by MICHAEL HODGE on 2014-04-11

Excellent job. Quick and friendly staff. And loved the dogs

**NPS: N/A**

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**Best place I have took my car to have fixed! Glad we have him as our mechanic**

★★★★★ by CANDY FRANKLIN on 2014-04-11

Best place I have took my car to have fixed! Glad we have him as our mechanic

**NPS: N/A**

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**I will recommend you to anyone I know that needs car service. It is a pleasure to know that I can bring my car in and I will be given the service I need and nothing more or less. Thank you.**

★★★★★ by CAROLYN PRUITT on 2014-04-11

I will recommend you to anyone I know that needs car service. It is a pleasure to know that I can bring my car in and I will be given the service I need and nothing more or less. Thank you.

**NPS: N/A**

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**I am more than satisfied. I do not want anyone else working on my car, Phil William & Cheryl so courteous to me is A plus thank-you jmg**

★★★★★ by JEAN GRIFFIN on 2014-03-31

I am more than satisfied. I do not want anyone else working on my car, Phil William & Cheryl so courteous to me is A plus thank-you jmg

**NPS: N/A**

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**THANKS FOR ALL YOU DO FOR ME DUMB QUESTIONS AND ALL!!! I DO RECOMMEND YOU ALL TO ALL**

★★★★★ by TIM SWEENEY on 2014-03-31

THANKS FOR ALL YOU DO FOR ME DUMB QUESTIONS AND ALL!!! I DO RECOMMEND YOU ALL TO ALL

**NPS: N/A**

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**Thanks for the excellent service. Only truly necessary repairs done with attention to detail. Also extremely knowledgeable and friendly staff/management.**

★★★★★ by JULIE BRIDGER on 2014-03-30

Thanks for the excellent service. Only truly necessary repairs done with attention to detail. Also extremely knowledgeable and friendly staff/management.

**NPS: N/A**

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**You always do such a superb job and sorry I missed you Cheryl**

★★★★★ by JOAN HOWERTON on 2014-03-29

You always do such a superb job and sorry I missed you Cheryl

**NPS: N/A**

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**Mr Quick Tune is like family, always concerned about my safety first, they are prompt and very knowledgeable and up to date on new technology. I've referred many friends and family, been doing business for as long as they've been there. About five vehicles later and they have kept them all serviced and running good til I sold them. One thing I like best is they keep such excellent records always honest and well they are just like family!!! :)**

★★★★★ by JAN HOLDER on 2014-03-21

Mr Quick Tune is like family, always concerned about my safety first, they are prompt and very knowledgeable and up to date on new technology. I've referred many friends and family, been doing business for as long as they've been there. About five vehicles later and they have kept them all serviced and running good til I sold them. One thing I like best is they keep such excellent records always honest and well they are just like family!!! :)

**NPS: N/A**

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**Good service and quality work with a smile**

★★★★★ by JANICE SNOWBERGER on 2014-03-15

Good service and quality work with a smile

**NPS: N/A**

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**Thanks....**

★★★★★ by NINA VIETS on 2014-03-01

Thanks....

NPS: N/A

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**Great job installing runner boards on my new ridgeline. My wife sends her thanks also.**

★★★★★ by DARRELL DEES on 2014-02-28

Great job installing runner boards on my new ridgeline. My wife sends her thanks also.

NPS: N/A

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**Always wonderful service. Phil goes the extra mile to explain the work. Thanks for keeping my truck safe and out in the woods!**

★★★★★ by LAUREN FORTE on 2014-02-16

Always wonderful service. Phil goes the extra mile to explain the work. Thanks for keeping my truck safe and out in the woods!

NPS: N/A

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**THIS IS A HIDDEN TREASURE RIGHT IN MY BACK YARD. I WAS TAKEN HOME AND PICKED UP AT MY HOME. WHAT GREAT SERVICE,**

★★★★★ by JOHN & CHERYL MORRISON on 2014-01-28

THIS IS A HIDDEN TREASURE RIGHT IN MY BACK YARD. I WAS TAKEN HOME AND PICKED UP AT MY HOME. WHAT GREAT SERVICE,

NPS: N/A

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**Quick efficient Quality work Fair prices**

★★★★★ by STEPHEN WISTOCK on 2014-01-12

Quick efficient Quality work Fair prices

**NPS: N/A**

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**You guy are awesome!!!!!! I have finally found an honest shop.**

★★★★★ by ERIC RAGLAND on 2014-01-11

You guy are awesome!!!!!! I have finally found an honest shop.

**NPS: N/A**

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**you guys are the BEST!!!!!!**

★★★★★ by MYRA ALPERIN on 2014-01-04

you guys are the BEST!!!!!!

**NPS: N/A**

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**Cheryl, Phil and crew take excellent care of my vehicle. I always feel completely safe driving it and trust them every time I'm in their shop.**

★★★★★ by HERBERT LEOVITS on 2014-01-03

Cheryl, Phil and crew take excellent care of my vehicle. I always feel completely safe driving it and trust them every time I'm in their shop.

**NPS: N/A**

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**thanks for the care that you have me throughout the yr**

★★★★★ by LINDA CRUTCHFIELD on 2013-12-21

thanks for the care that you have me throughout the yr

NPS: N/A

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**I was told that my heater core was gone bad in my 2002 Nissan Altima and I bought the part and got it put on and it wasnt anything wrong with the one i had on their It was my thermostat all along!!!!**

★☆☆☆☆ by Anon on 2013-12-08

I was told that my heater core was gone bad in my 2002 Nissan Altima and I bought the part and got it put on and it wasnt anything wrong with the one i had on their It was my thermostat all along!!!!

NPS: N/A

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**PHIL , YOU AND YOUR CREW ARE MORE THAN 5 STARS IN MY BOOK. THANKS FOR BEING SO KIND AND CAR IS RUNNING LIKE A TOP!!!!!!!**

★★★★★ by TIM SWEENEY on 2013-12-06

PHIL , YOU AND YOUR CREW ARE MORE THAN 5 STARS IN MY BOOK. THANKS FOR BEING SO KIND AND CAR IS RUNNING LIKE A TOP!!!!!!!

NPS: N/A

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**Always a pleasure to do business with them. I highly recommend...**

★★★★★ by BARRY TREMBLE on 2013-11-30

Always a pleasure to do business with them. I highly recommend...

**NPS: N/A**

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**I always get the best care for my vehicles at Mr Quick Tune. I've been a satisfied customer since they began, I've recommended to family and friends over the years. Their knowledge, expertise and honesty in my car care has made made a valued friend in of many years. Thanks you. Jan**

★★★★★ by JAN HOLDER on 2013-11-23

I always get the best care for my vehicles at Mr Quick Tune. I've been a satisfied customer since they began, I've recommended to family and friends over the years. Their knowledge, expertise and honesty in my car care has made made a valued friend in of many years. Thanks you. Jan

**NPS: N/A**

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**Good service every time .....**

★★★★★ by VATRINA FLEMING on 2013-10-25

Good service every time .....

**NPS: N/A**

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**You all are doing an excellant job, and am so happy I found you. I have complete faith in all of you, and very gratefull you are keeping my car going.**

★★★★★ by JEAN GRIFFIN on 2013-10-22

You all are doing an excellant job, and am so happy I found you. I have complete faith in all of you, and very gratefull you are keeping my car going.

**NPS: N/A**

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**Staff Listen and provide excellent service and good prices.**

★★★★★ by SHERRY BOUGARD on 2013-10-11

Staff Listen and provide excellent service and good prices.

NPS: N/A

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**You are not only excellent in what you do and I consider you all as my friends Keep up the good work!**

★★★★★ by LENIN DE JANON on 2013-09-30

You are not only excellent in what you do and I consider you all as my friends Keep up the good work!

NPS: N/A

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**Should have known the need to test certain parts and include that price in the original estimate. Can't say anymore without revealing identity.**

★★★★★ by Anon on 2013-09-22

Should have known the need to test certain parts and include that price in the original estimate. Can't say anymore without revealing identity.

NPS: N/A

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**Phil seem to get a additude when I try to explain what I was experiencing With the blazer and I still having the problem When I came to pick it up he came in the office and did not speak at all**

★★★★☆ by MARK SUMMERFORD on 2013-09-01

Phil seem to get a additude when I try to explain what I was experiencing With the blazer and I still having the problem When I came to pick it up he came in the office and did not speak at all

**NPS: N/A**

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**I have always received excellent service at your shop. My last service was only an oil change, which was done with no waiting time, and as always I know it was done correctly. Thanks, Jim**

★★★★★ by JIM SOLLEY on 2013-08-31

I have always received excellent service at your shop. My last service was only an oil change, which was done with no waiting time, and as always I know it was done correctly. Thanks, Jim

**NPS: N/A**

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**Great job as usual.**

★★★★★ by GORDON BRYANT on 2013-08-30

Great job as usual.

**NPS: N/A**

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**Friendly, informative and trustworthy. I will not take my car anywhere else and my mother trusts them with her car as well.**

★★★★★ by KRISTI PRITCHARD on 2013-08-30

Friendly, informative and trustworthy. I will not take my car anywhere else and my mother trusts them with her car as well.

**NPS: N/A**

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**Excellent service. Will definitely be going back when needed.**

★★★★★ by GORDON BRYANT on 2013-08-27

Excellent service. Will definitely be going back when needed.

**NPS: N/A**

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**I find your honest, quick service and attention to your customers needs and questions to be the thing that keeps me coming back for the best in car care.**

★★★★★ by JIM PHILLIPS on 2013-08-23

I find your honest, quick service and attention to your customers needs and questions to be the thing that keeps me coming back for the best in car care.

**NPS: N/A**

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**Wheel Balance**

★★★★★ by LATENEISHA TIDWELL on 2011-08-31

Excellent service, excellent staff and great trained professionals who know what they are doing and were really friendly. I definitely plan on coming back and spreading the word about this great shop in Bartlett.

**NPS: N/A**

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**Appreciation**

★★★★★ by HERBERT LEOVITS on 2011-08-09

Thanks for taking such great care of my car. I always feel safe driving it, and am certain we will be having a smooth drive to the northeast later this month.

**NPS: N/A**

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## **Oil change and fluid check**

★★★★★ by CAROLYN PRUITT on 2011-08-02

Great Service and hospitality!! thank you

**NPS: N/A**

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## **Excellent service**

★★★★★ by KAREN BOSTON on 2011-07-29

My whole family has used Mr. Quick Tune for years. I never doubt anything they tell me about what needs to be done to my vehicle. They are honest and dependable. You get quick service and feel confident that the work done is done right. I have never had any problems with any repairs they have done for me. I like the fact that they use factory parts for my vehicle and not off brands that may or may not be right for my car. You can feel confident that you are dealing with someone who won't try to take advantage of you and do quality work. Thanks Karen Boston

**NPS: N/A**

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## **A Truly GM-type of Homecoming ( 4.5+ to 5++ Exprience)**

★★★★★ by Steve Chow on 2011-07-29

Reminded me of what I had envisioned of and experienced at GM's "ol" Saturn (Corporation) customer service and 2nd Homecoming (Spring Hill, Tenn.). Service and experiences were good before the business seemed to have changed hands and the place significantly remodeled; but now they're

exponentially better, if that's possible -- which is so. Genuine-type of folks; easily come across as being honest entrepreneurs. A value-added experience. -- In other words ... GOOD JOB -- glad yer there for us. And thanks for taking care of us.

**NPS: N/A**

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## **Perry Montague**

★★★★★ by PERRY MONTAGUE on 2011-07-23

Your service and honesty are greatly appreciated and rare in the world today, Keep up the good work.

**NPS: N/A**

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## **Fast dependable service**

★★★★★ by SHERRY COMPTON on 2011-07-21

Very fast,courteous and informative service

**NPS: N/A**

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## **First experience, very satisfactory**

★★★★★ by JACK COHEN on 2011-07-14

Though Mr. Quick Tune was highly recomanded, we still have our reservations based on previous experiences with other Service establishments. My wife and I are happy to say, that our reservations were quickly evaporated seeing the professional way our needs were handled but you.

**NPS: N/A**

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## Comments

★★★★★ by ERNEST SHETLER on 2011-07-08

Very customer oriented and promptly notified when car was finished.

**NPS: N/A**

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